



FIVE STEPS

for a Successful ProctorU
Experience

STEP 1:

Create your ProctorU account and download the ProctorU browser extension.

If you do not have a ProctorU account, sign up [here](#) for a student account.

- Select **Elsevier – HESI** as your enrollment institution and fill out all required information before submitting.

If you already have a ProctorU account:

- Log in and click on **Account Settings** from the drop-down menu at the top right of page.
- Under Enrollments, click Add Enrollment and select **Elsevier – HESI** from the drop-down, then click **update account**.

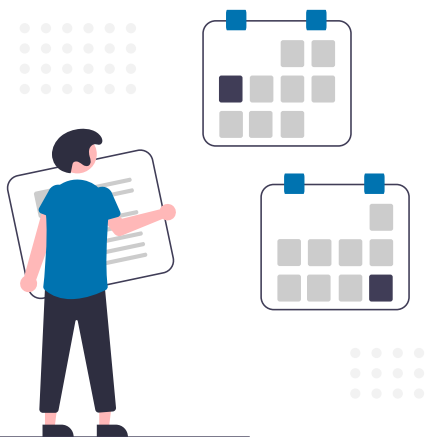
Download the ProctorU browser extension.

- Click [here](#) for Google Chrome
- Click [here](#) for Firefox

Note: Be sure to login to the extension with your ProctorU credentials before connecting for your exam.

STEP 2:

Schedule your exam



Log in and click the “**Schedule New Session**” button.

Select **Elsevier – HESI** as your institution, select your school’s name for your Term, select your exam by Cohort / Exam Name, then click “**Search Sessions.**”

Use the **calendar** and **clock** features on the left to select your desired testing date and time.

Note: Please schedule at least 72 hours in advance of the date/time you want to take your exam and if you are unsure of the exam name, please contact your instructor.

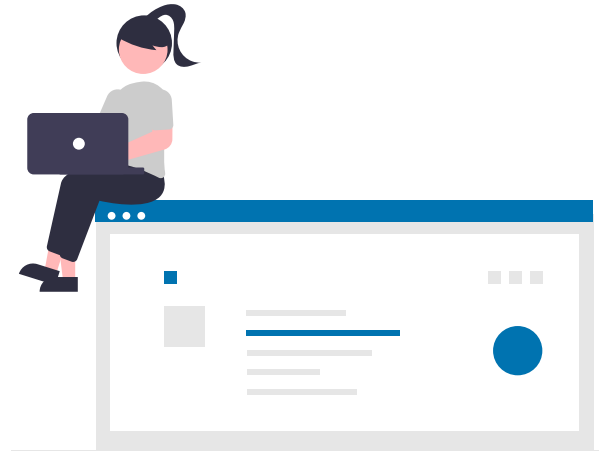
STEP 3:

Test your equipment.

View the [minimum requirements](#) outlined on this page.

Click [here](#) to log in to your ProctorU account and test your equipment.

If any part of your equipment fails, start a [live chat](#) with our representatives for help.



Note: Please check your equipment in an environment that is identical to or close to your actual testing environment.

STEP 4:

Prepare for your exam day.

- ✓ Testing in a private, well-lit room with no one else in it.
- ✓ Having a government-issued ID or other institution-permitted ID.
- ✓ Clearing your workspace from all materials except those allowed by instructor.
- ✓ Closing all third-party programs and unplug secondary monitors.
- ✓ Removing any non-religious head coverings, watches, earbuds or headphones.
- ✓ Ensuring your equipment is working and the ProctorU browser extension is installed.

STEP 5:

Know what to expect on your exam day.

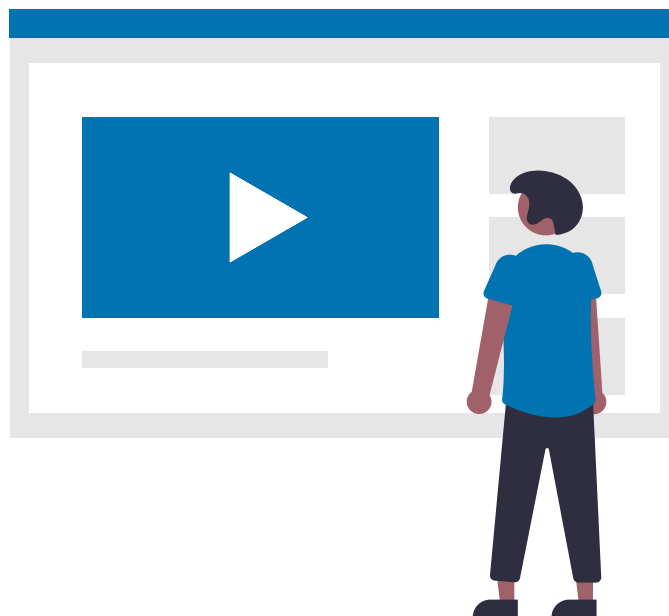
Reviewing the following videos:

[Best Practices for HESI Exams](#)

[Exam Day for Specialty/A2 Exams](#)

[Exam Day for Exit Exams](#)

Note: You may also view our [Elsevier Student Portal](#) to get more detailed information on how to prepare.



Need Help?

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[Live Chat
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[Phone
1-855-772-8678](#)

[Email
support@proctoru.com](#)